

## Reg-Online

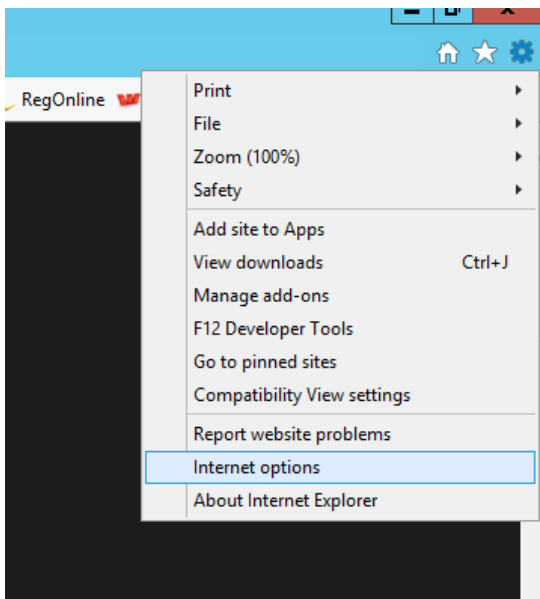
If you get this message when trying to access Reg-Online.

This page can't be displayed

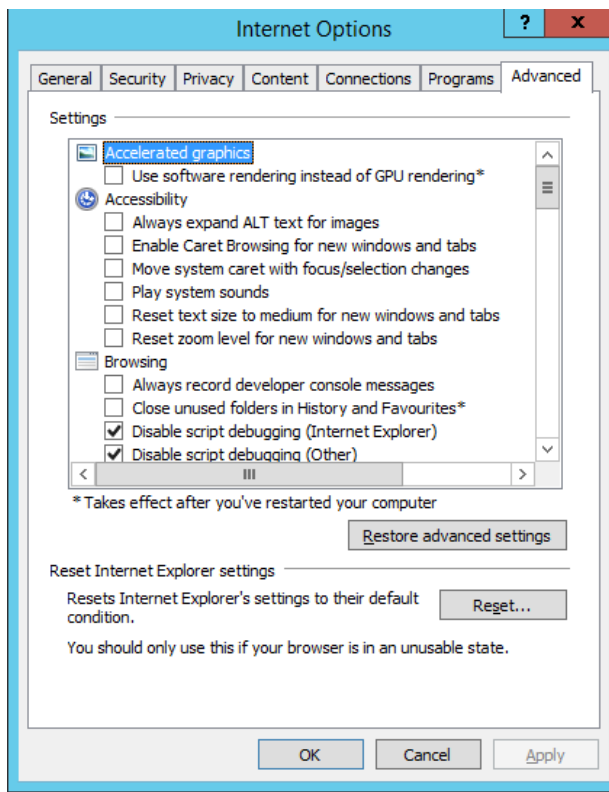
Turn on TLS 1.0, TLS 1.1 and TLS 1.2 in Advanced settings and try connecting to <https://regonline.activeglobal.com> again. If this error persists, contact your site administrator.

Change settings

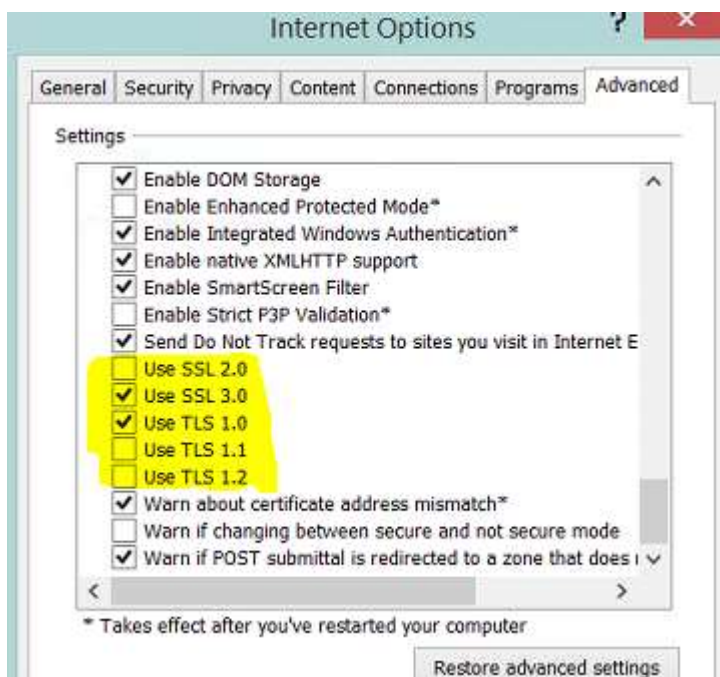
In Microsoft Internet Explorer – click on the Tools menu (the little cog wheel as below) and then select Internet Options



Click on the advance tab – as below



Then scroll down through the list until you get to setting as below. Make sure the settings hi-lighted are 'checked' exactly as below.



Click 'Apply' and 'OK'.

Close the Browser and open again – you should now be able to access Reg-Online.